

# Aetna Navigator<sup>®</sup> Member Website



Instant personalized  
claim and health  
information available  
online.

## Secure Member Website

As a Student Health Insurance member, students have access to Aetna Navigator, a secure member website, complete with personalized claim and health information.

Students can take full advantage of our website to complete a variety of self-service transactions online.

- *Change a primary care physician and/or dentist.*
- *Check the status of a claim.*

Students can do it all online — 24 hours a day, 7 days a week — from wherever they have Internet access.

Aetna Navigator helps members make the most of their health insurance plan. Members can:

- Review who is covered under their plan.
- Request, view and print member ID cards.
- View Claim Explanation of Benefits.
- Look up costs and other health-related information before you seek care and to better plan your expenses.
- Research the price of a brand name drug and learn if there are generic alternatives.
- Find health care professionals and facilities that participate in their plan.
- Send an e-mail to Customer Service.
- View the latest health information, news, and more!

## Discount Programs Available

As an Aetna Navigator member, students have access to these programs:

**Aetna Vision<sup>SM</sup> Discount Program** – a discount program on vision exams and eyewear.

**Aetna Fitness<sup>SM</sup> Discount Program** – access to preferred rates on gym memberships in the GlobalFit<sup>™</sup> network as well as access to discounts on home exercise products and equipment and more.

**Aetna Weight Management<sup>SM</sup> Discount Program** – access to discounts on Jenny Craig<sup>®</sup> weight loss programs and products.

**eDiets<sup>®</sup>** – 25% discount on monthly dues for an eDiets membership.

**Zagat** – Save 30% on your online subscription fee, and enjoy healthy dining with restaurant ratings, reviews, menu choices and more.

**MayoClinic.com Bookstore** – save 10% on books and DVDs with recipes and tips for healthy living, managing conditions and more.

**Informed Health<sup>®</sup> Line** – When students have questions, they can get answers — call or go online to help make their health decisions easier.

**Aetna Natural Products and Services<sup>SM</sup> Discount Program** – access to reduced rates on services from natural therapy professionals including acupuncturists, chiropractors, massage therapists, and dietetic counselors, and discounts on over-the-counter vitamins and supplements and health related products.

## Learn more!

Check out the features of Aetna Navigator by visiting [www.aetnanavigator.com](http://www.aetnanavigator.com) and logging in using studenthealth1 as the user name and password.

For more information, contact us today.

phone: 1-877-480-3843

fax: 1-860-907-4650

e-mail: [studenthealth@aetna.com](mailto:studenthealth@aetna.com)

[www.aetnastudenthealth.com](http://www.aetnastudenthealth.com)

**Fully insured student health insurance plans are underwritten by Aetna Life Insurance Company (ALIC) and administered by Chickering Claims Administrators, Inc. (CCA). Self insured plans are funded by the applicable school, with claims administration services provided by CCA.** Aetna Student Health<sup>SM</sup> is the brand name for products and services provided by ALIC and CCA and their applicable affiliated companies. Discount programs provide access to discounted prices and are NOT insured benefits. The member is responsible for the full cost of the discounted services. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. This material is for information only and is not an offer or invitation to contract. Health insurance plans contain exclusions, limitations and benefit maximums. Information is believed to be accurate as of the production date; however, it is subject to change.

