

January 5, 2009

To all OIT Portland students:

By taking 6 or more OIT credits each term, you are automatically enrolled in the OIT Basic health insurance plan, which gives you up to \$2,500 of medical benefits per condition per school year. You may use this insurance nationwide for medically necessary healthcare services.

To learn more about purchasing additional Supplemental coverage, please contact the OIT Student Health Center.

Aetna Student Health sent out medical ID cards in mid-November to the address you have on file with the school. If you did not receive one but you were eligible, please contact the OIT Student Health Center to ensure your address is updated, and then call Aetna Student Health to request a new card. (Contact information below). If you are newly eligible for Winter 2009 term, you will receive an ID card in February.

We wish you a happy and healthy new year!

**Aetna Student Health:**

(866) 618-0023

PO Box 15708, Boston, MA 02215-0014

[www.aetnastudenthealth.com](http://www.aetnastudenthealth.com)

Policy # 474894

**OIT Student Health Center:**

(541) 885-1800

If you want to purchase the Optional Supplemental Plan each term, you must do so by contacting the OIT Student Health Center.

**Insurance Representative in Portland if you have additional questions:**

Christi Ziegler, Wells Fargo Insurance Services (Broker for the 4 Regional Universities)

(503) 454-0356 or (503) 975-4292

## Frequently Asked Questions for OIT Portland students:

### **Am I eligible for the student health insurance even though I'm not at the Klamath Falls campus?**

Yes, as long as you are taking 6 or more credits during Fall, Winter and Spring terms. (Summer is voluntary and if you want continuous coverage, you must notify OIT Student Health Center).

### **What kind of health insurance is this?**

The Basic plan is an Accident and Sickness plan which gives OIT students up to \$2,500 of medical benefits per condition, per school year. If you see an Aetna provider, there is a \$20 copay for doctor, counseling, women's annual exams, labwork, physical therapy and chiropractic visits. Many services are covered at 100% up to the plan maximum, and other services are covered at 75%. Please review the OIT Health Insurance brochure by visiting [www.aetnastudenthealth.com](http://www.aetnastudenthealth.com) and find your school.

### **How do I find a participating medical provider near where I live?**

Aetna is a nationwide network. To find an Aetna provider in the Portland metro area, (or any location in the U.S.), simply go to: [www.aetna.com/docfind/custom/studenthealth](http://www.aetna.com/docfind/custom/studenthealth) to enter DocFind search.

### **What if I have not received my Aetna Medical ID card but I need to see a doctor?**

Simply give this information to the provider's office and they will be able to contact Aetna at (866) 618-0023, to verify your benefits.

Policy #: 474894, your name and date of birth.

### **Are prescriptions covered and if so, how do I get prescriptions if I have not received my ID card yet?**

Prescriptions are only covered on the Supplemental Plan. If you have the Supplemental Plan, but have not received your medical ID card, you may purchase your prescription in full and submit a prescription claim form along with your receipt for reimbursement. Claim forms may be downloaded at: [www.aetnastudenthealth.com](http://www.aetnastudenthealth.com) and find your school.

### **I already have health insurance through my parents or through work. Can I use this insurance still?**

If you already have other health insurance, this insurance plan will help offset out-of-pocket costs. Simply show your doctor both medical insurance cards and ask them to bill both companies.

### **How do I get coverage for Summer term?**

Contact OIT's Student Health Center to voluntarily purchase summer coverage. Summer is not automatic.