

Dispute Resolution Certificate

The Dispute Resolution Certificate provides students with a thorough foundation of communication courses related to dispute resolution. The program culminates in specialized courses: negotiation, facilitation, and mediation, giving students expertise in the field. A practicum in mediation offers practical experience in community mediation and guarantees competence of students completing the certificate. This certificate provides students with both the theoretical background and the practical experience to effectively resolve conflicts in a variety of contexts.

Prerequisite or Co-requisite Classes

SPE 111	Fundamentals of Speech	3
WRI 121	English Composition	3
WRI 122	English Composition	3

Program Courses

COM 205	Intercultural Communication	3
COM 225	Interpersonal Communication	3
COM 226	Nonverbal Communication	3
COM 345	Organizational Communication I	3
COM 347	Negotiation and Conflict Resolution	3
COM 348	Facilitation	3
COM 425	Mediation	3
COM 426	Mediation Practicum	3
SPE 321	Small Group and Team Communication	3