

Oregon **TECH**

Student Services Portland Metro Campus



Agenda

- ▶ Student Demographics
- ▶ Student Experience
- ▶ Student Services and Programs
- ▶ Addressing current student needs
- ▶ Q & A

Where did we start?

Fall 2012:
584 students

One Student Services staff member

How far have we come?

Fall 2017:
803 students



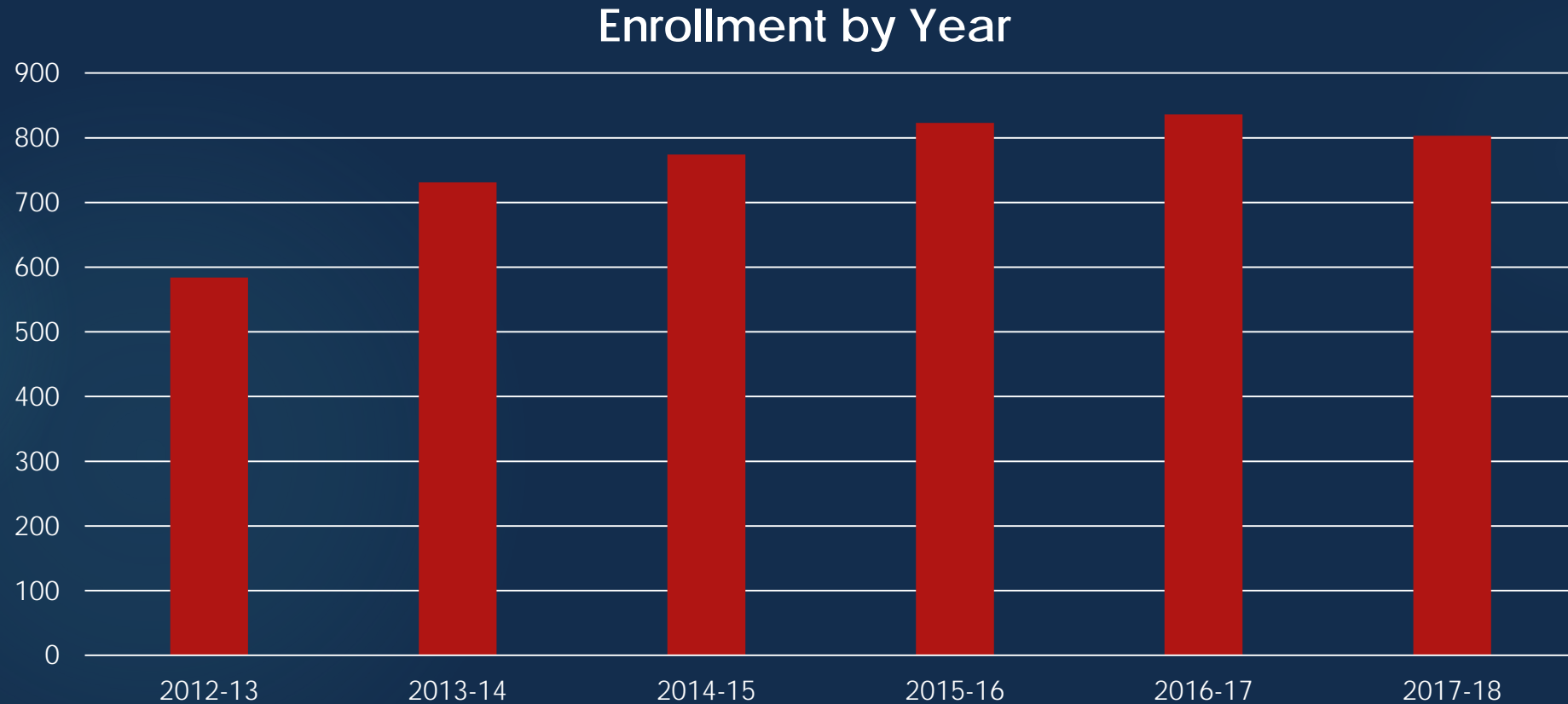
- Associate Dean of Students
- Director of Career Services
 - Assistant Director Career Services (KF)
- Assistant Director of Academic Success
- Mental Health Counselor
- Disability Services Coordinator (not shown)
- Financial Aid/Admissions Counselor

Student Services

One Stop for Student Success

- ▶ Support academic, professional and personal student success through services and programs
- ▶ Remove barriers to student success
- ▶ Promote a sense of campus community

Enrollment at Portland Metro

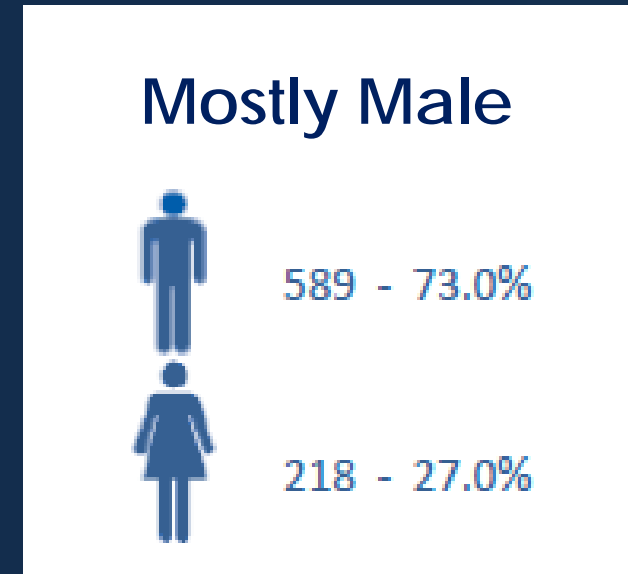


Portland Metro Student Demographics

Enrollment Status



Gender

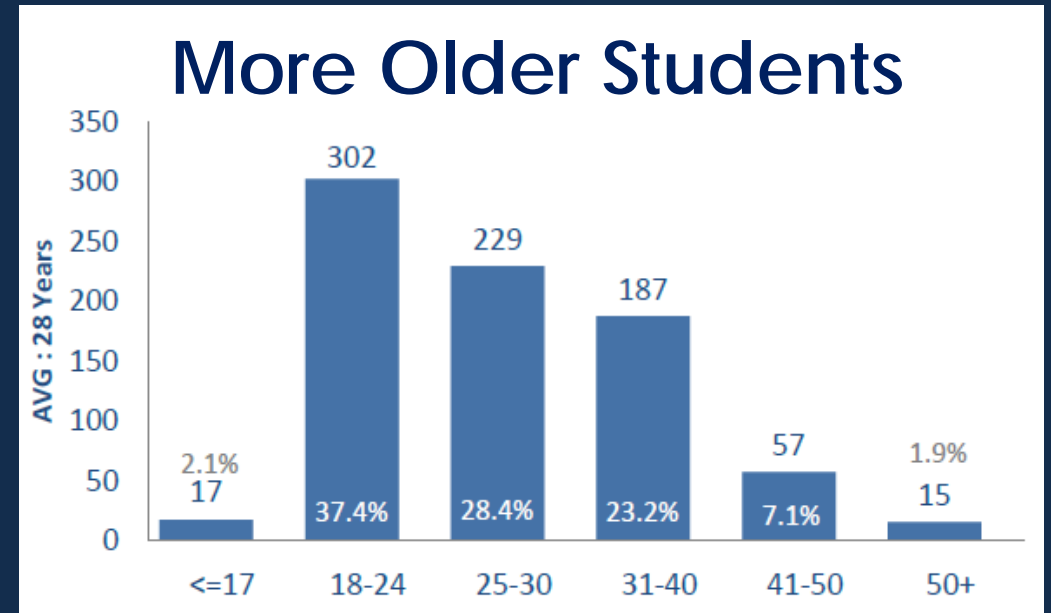


Portland Metro Student Demographics

Financial Aid

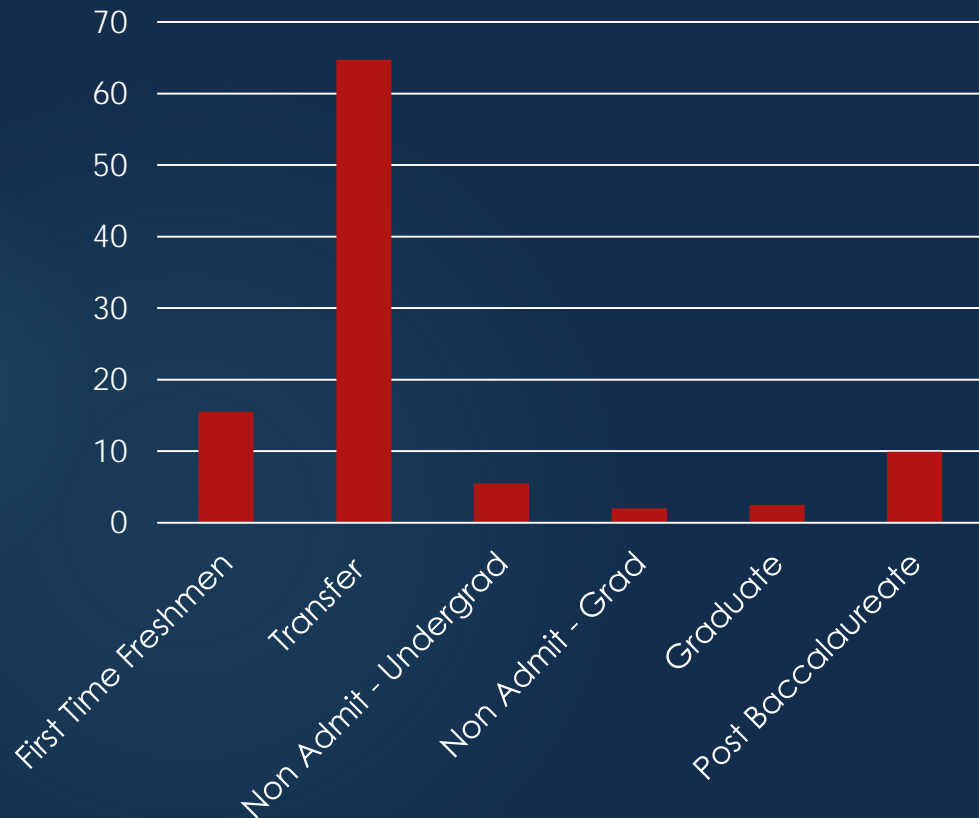


Age Distribution

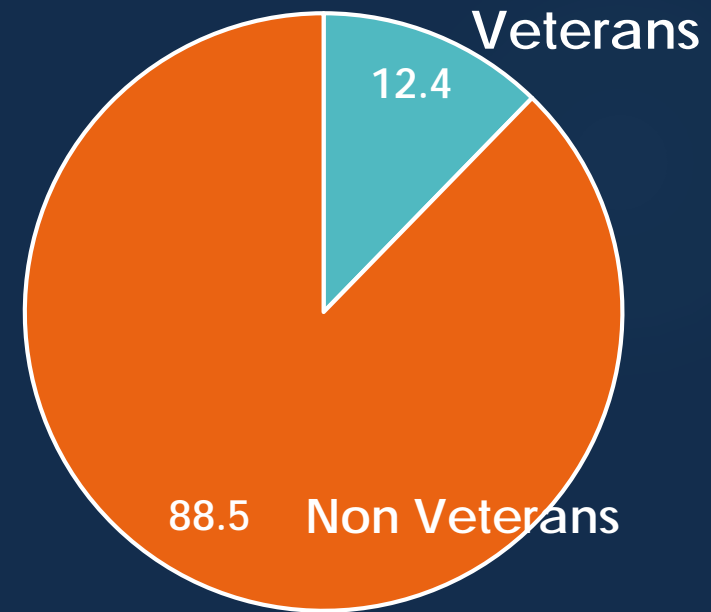


Portland Metro Student Demographics

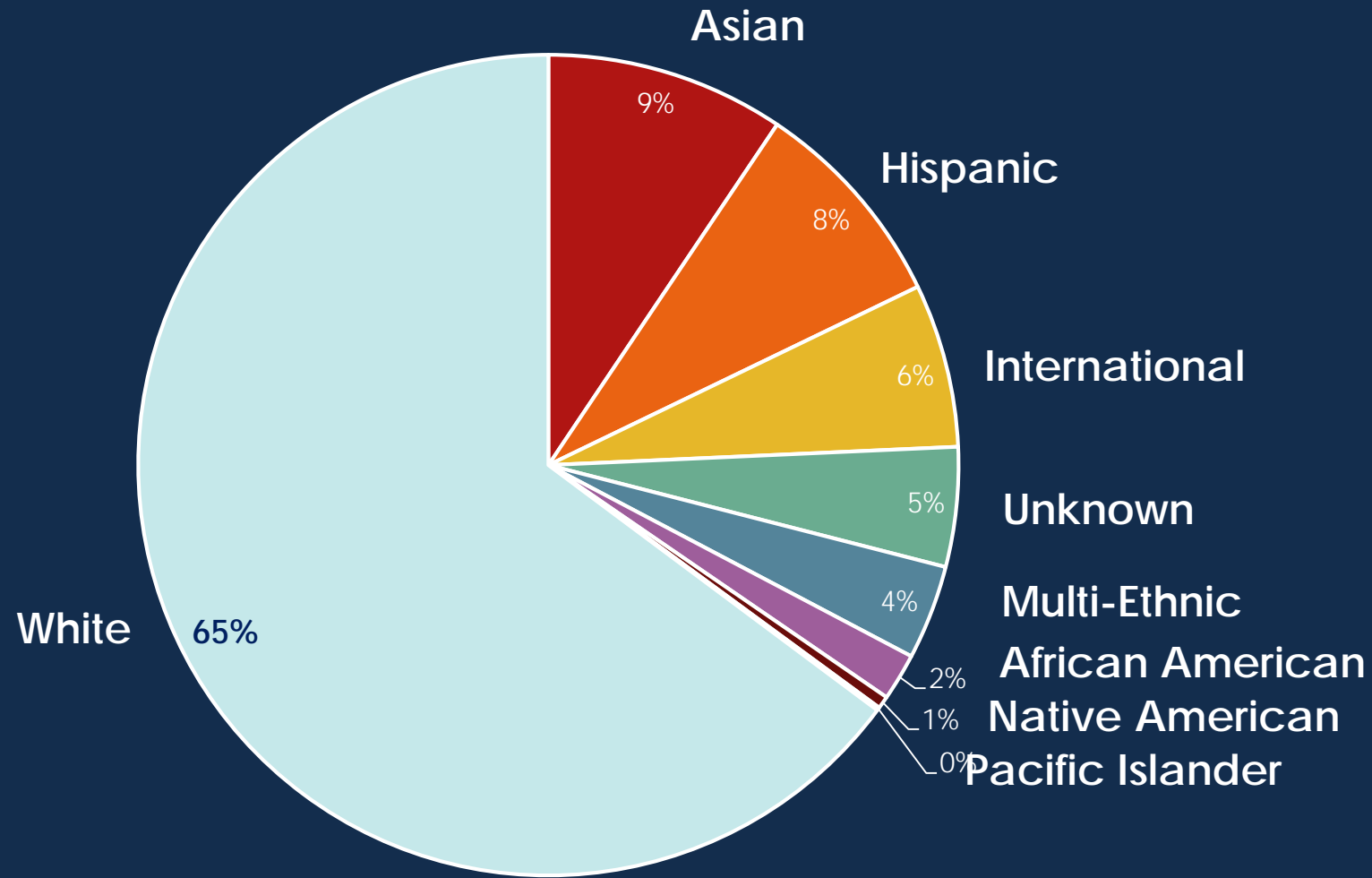
Student Type



Veteran Students

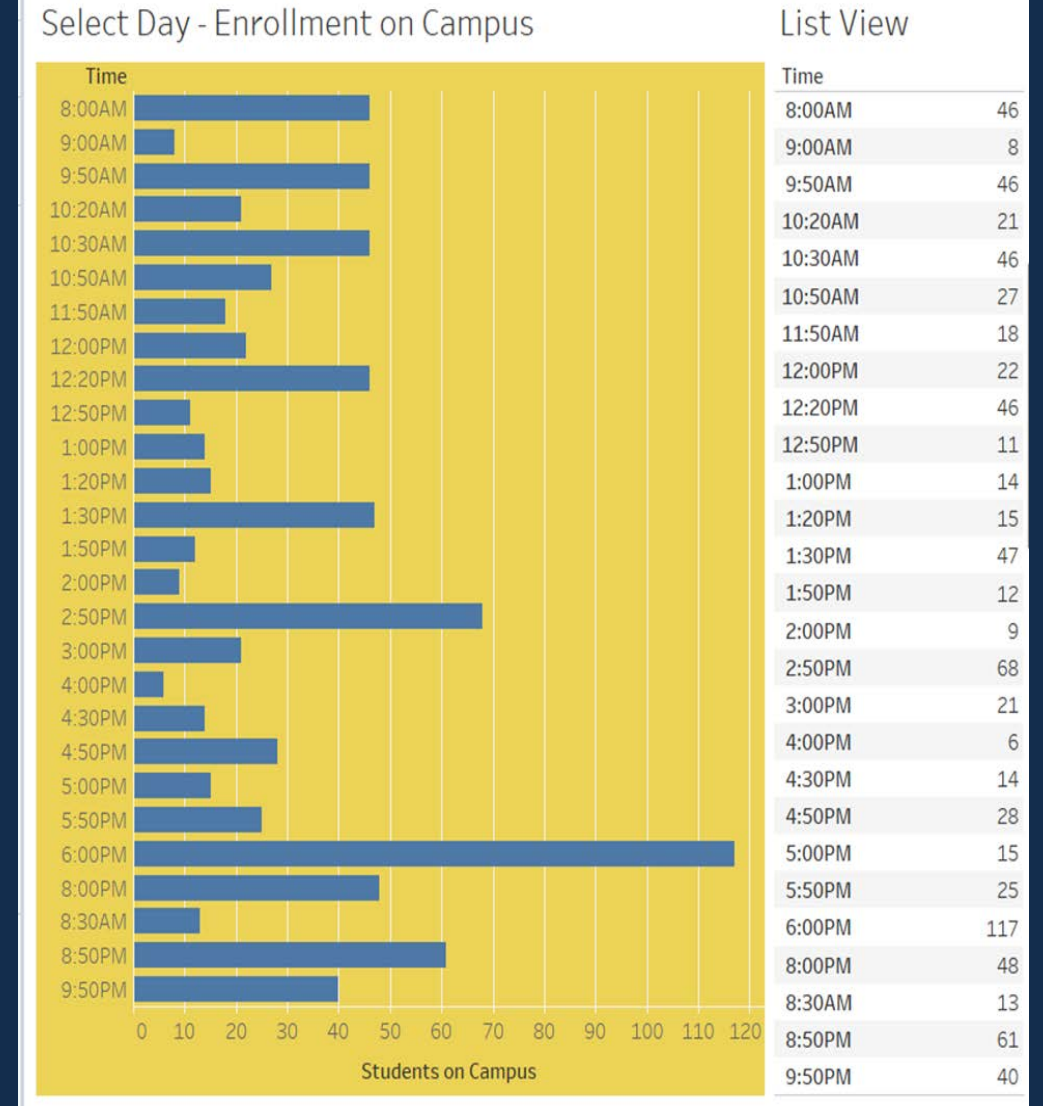


Portland Metro Student Demographics



Student Experience

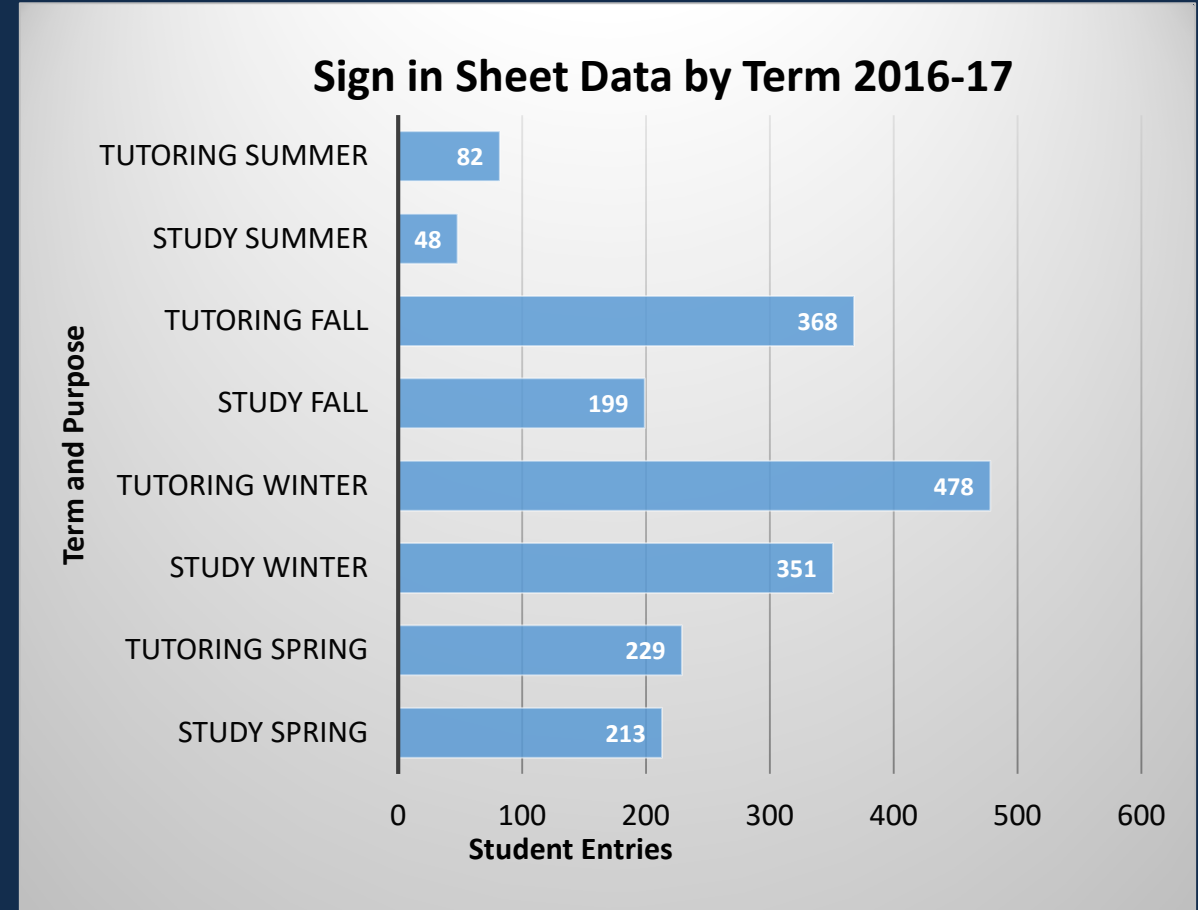
- ▶ PM Night Owls
- ▶ Course schedule is designed for working adult
- ▶ Students don't have time outside of class
- ▶ Career-focused



Help when students need it: Peer Consulting Center

FREE academic tutoring covering
most subjects

- ▶ Trained Student Peers provide tutoring for individuals and groups
- ▶ Evening and Saturday hours
- ▶ On-line and in-person tutoring available
- ▶ Appointments or walk-ins welcome



Testing Center: Working for Students

Quiet & Secure Testing Environment

- ▶ Testing for online courses
- ▶ Make-up exams
- ▶ Accommodated Exams
- ▶ Distance Testing

New Security Cameras

Online Scheduling/processing



Completed Exams

- ▶ 13/14: 314 14/15: 586 15/16:681 16/17: 914

Career Services helps with...

Resumes **Career Counseling**

Interviewing **Cover Letters**

Internship Search **Job Search**



Networking

...and more!

Our campus-wide results...

\$58,000*
MEDIAN SALARY

97%*
EMPLOYED OR
CONTINUING EDUCATION

* 6 months after graduation | 3-year rolling average, 2015-2017

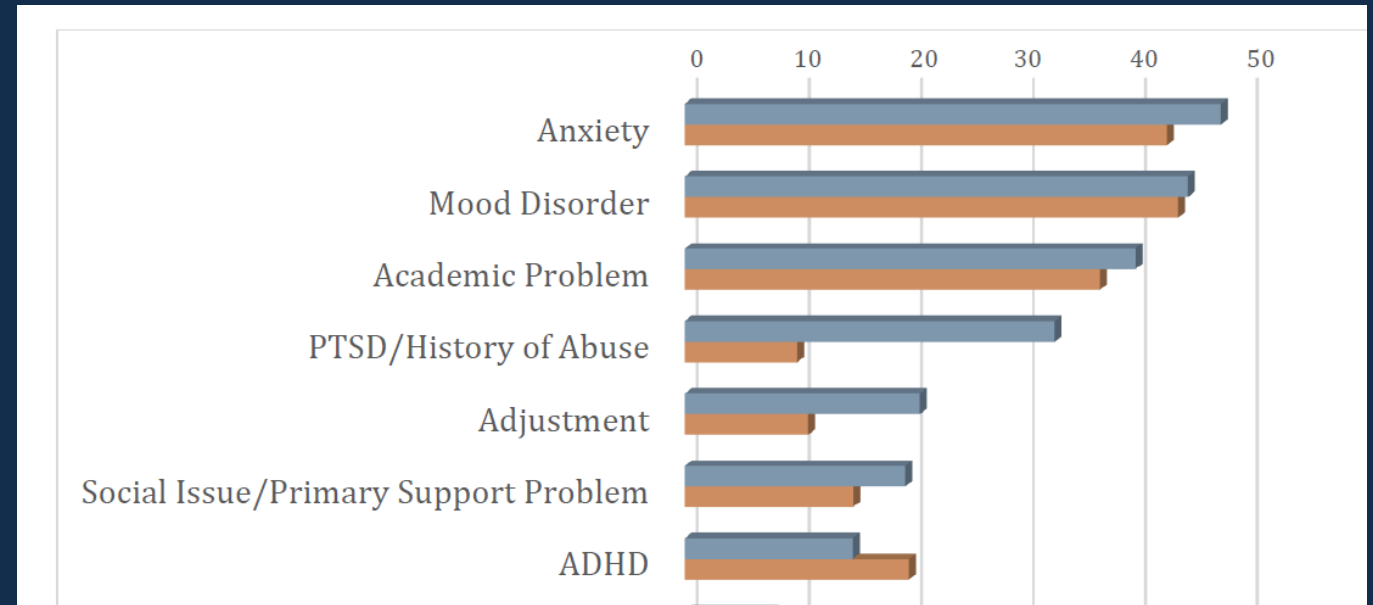
Here for students: Mental Health Counseling

- ▶ Individual, couples & crisis counseling is available
- ▶ Morning, afternoon & evening appointments

Usage Statistics by Year

	Clients	Sessions
14/15:	51	301
15/16:	47	334
16/17:	54	356

Most Common Mental Health Diagnoses by Campus



Gold – PM

Blue- KF

Disability Services Welcomes Students!

Provides equal access to academic programs & other services

- ▶ Serve students with documented disabilities
- ▶ Exam accommodations
- ▶ Classroom & event accommodations



Academic Year

Students Served

16-17 Part time staff

15 per term

17-18 Full time Staff

28 per term

Campus Life: Promoting community engagement




On Campus Programming

- ▶ Dinner Breaks
- ▶ Club Fair
- ▶ Dead Week Activities
- ▶ Student Awards
- ▶ Healthy Active Challenge


Oregon TECH
Winter 2018 | March 12-18 | Week 10

Important Dates:

- On Going: Spring Term Registration
- March 12-16: Dead Week
- March 14-15: Graduation Fair
- March 16: MECOP Info Session
- March 16: Last day to completely withdraw
- March 19-22: Final exam week
- March 23: Winter Quarter ends
- March 26-30: Spring Break
- April 2: Spring Term Classes Begin

ASOIT SURVEY
Enter for a chance to win 1 of 4 Oregon Tech Hoodies!



- Feeling sleepy
- Need more food options?
- Want more support for Veterans?

**TELL US WHAT YOU THINK**

Weekly Menu:

	Lunch 12:00 pm - 1:30 pm	Dinner 4:30 pm - 6:30 pm
Monday	Cutsforth Market: Sandwich & chips: \$8	Joy Teriyaki - \$8
Tuesday	DEAD WEEK FREE LUNCH	Rosie's Burrito: \$8
Wednesday	Trazza: Falafel Wrap - \$8 Meza Box - \$8 Snack Cup - \$4	DEAD WEEK FREE DINNER
Thursday	Aloha Grill Chicken or veggie yakisoba: \$8	DEAD WEEK FREE DINNER
Friday	Lunch Cancelled due to MECOP Meeting	

FREE MESSAGES! (in Commons) with Cheryl from Clarity Wellness
Tuesday, March 13, 11 am - 1 pm
Wednesday, March 14, 11 am - 1 pm, and 4 - 6 pm
Thursday, March 15, 11 am - 1 pm

FREE FOOD!
FREE LUNCH TUESDAY @11:30
FREE DINNER WEDNESDAY @4:30
FREE DINNER THURSDAY @4:30
Hang out with this pup!

Wednesday March 14
11 am to 1 pm

*Quantities Limited | Available on First-Come-First-Serve Basis
Interested in finding out more about MECOP?

Info Session on Friday 3/16 from 12 - 1 pm in 106.

- If you are a **freshman**, now is the time to find out more so that you can plan ahead for next year.
- If you are a **sophomore**, now is the time to apply!
- If you are a **junior**, sometimes there are supplemental opportunities that become available.

NEW this year: Electrical Engineering students are eligible to participate!
FREE FOOD FOR ATTENDEES!

ATTENTION 2018 GRADUATES
Prepare for your graduation at the Graduation Fair
Wed., March 14 or Thurs., March 15th
4:00 - 5:30 pm | Room 106
At the fair you may purchase cap, gown & tassel, diploma frames, and other items from the Tech Nest Bookstore. You may also order graduation announcements and class rings from Jostens, talk with our Degree Coordinator about your final classes at Oregon Tech, and meet with Career Services to discuss your future plans.

Tech Nest PopUp Store on Campus!
In conjunction with the Graduation Fair, the Oregon Tech Tech Nest Bookstore will be on campus selling Oregon Tech merchandise, apparel and more!
March 14 & 15 | 11 am to 3 pm | First Floor Lobby

Student Government/Clubs

- ▶ Provide guidance, support and leadership training for student leaders
- ▶ ASOIT
 - ▶ Building campus community
 - ▶ Supporting 9 active clubs
 - ▶ Gathering valuable student feedback
 - ▶ Makes recommendation for student fees
 - ▶ Advocates for resources to improve student experience





Meeting the Needs of Portland Metro Students

Issues reported in Student Surveys

Student Issues/Barriers to Success	Action Items
Student Spaces - Lack of appealing/usable student community and study spaces.	3 major student spaces re-designed for comfort, utility and student appeal
Food - Lack of food on campus	Piloting We Deliver Eats for Lunch and Dinner Service/Food Pantry
Student Engagement with campus community and student services	Implemented plan for making better use of social media, online resources and evening dinner breaks
Campus Access on evenings and weekends	Looking into options for extended campus hours and more access to bookstore merchandise

Meeting the Needs of Portland Metro Students

Issues reported in Student Surveys

Student Issues/Barriers to Success	Action Items
Transfer Advising for perspective students wanting to understand credit transfer & path to degree	Researching software and staffing options to meet this need
Academic Advising for students on probation or returning from suspension	Piloting an Academic Success program in an effort to retain students that are struggling
Course schedule is not aligned with student needs	Gather and share data with faculty and administration
International and Veteran Students are not being adequately served	Looking into staffing options to better serve these students

Wrap Up/Questions

